

Frequently Asked Questions

Is my debit/credit card secure? Yes, transactions are SSL encrypted.

Why does the machine read error when I try to use my debit/credit card?

Use a clean cloth to wipe off the card microchip and try again.

How do I submit a service request?

Log on to www.cscsw.com to request service.

How long will a refund take?

A refund to your credit or debit card will take 1 - 2 business days.

Need Help? (844) 272-9675

SMARTPHONE REGISTRATION CODE



Benefits of the CSCPay Mobile App

- Know when machines are available
- Pay through the app no more coins or cards
- Get alerts when your laundry is complete
- ✓ Safe and secure

Download on the Apple App Store or Google Play



GetPayMobile.com

LAUNDRY JUST GOT EASIER

You don't need to collect coins to use your onsite laundry room.



NO COINS NEEDED

Your laundry room offers a range of payment options



Load Laundry



Select Cycle on the Machine



Use CSC Reader for Easy, Secure Payment

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CSCPay

Apple Pay Google Pay



Credit Card: Visa®



Credit Card: Visa[®] Pre-pai Mastercard[®] Discover[®] credit/ American Express[®]

Pre-paid credit/debit card



Start the Machine

GetPayMobile.com