

How to place a service call via the CSC website



The image shows a screenshot of the CSC Service Request form. The form is white with a blue border and contains the following fields: 'Last Name', 'Email', 'Phone Number', 'Machine Type' (with a dropdown menu), 'Error' (with a dropdown menu), 'Machine Info' (with a text area), and 'Add another machine' (with a button). The form is titled 'Please enter the Machine ID' and includes a 'Submit' button. A blue '6' is placed next to the 'Machine Type' dropdown, and a blue '7' is placed next to the 'Add another machine' button.

- 1 **Locate the machine ID.**
This is an alpha-numeric code located on the air machine.
- 2 **Visit Our Website**
www.cscsw.com.
- 3 **Select “Service Request”** from the menu bar.
- 4 **Enter the machine ID.**
- 5 **Click Submit.**
- 6 **Complete the service request form.**
- 7 **Click “Complete Request”.** *You will receive a confirmation email once submitted.*



www.cscsw.com
1-800-247-8363