

Transferring Your Laundry Card or App Balance

We will soon be upgrading the laundry room technology. One of the primary reasons we are doing this is to address existing laundry cards and apps that may employ 3G cellular technology that is rapidly becoming obsolete.

If you have value left on your current app or laundry card, the easiest way to transition is simply to use it up now before the transition.

If you still need to transfer funds after the upgrade, take the steps below:

If you are using an app

1. Download the new CSC GO App and create your account.
2. Send an email to cscpayvalue@cscsw.com with the following information:
 - Property Name, Address, City & State
 - The email address you used to create your account
 - The email address you used to create your CSC GO account
 - A screenshot of your balance
3. Your past account balance will be verified and moved to your new CSC GO account within 3 business days of receipt of your email.

If you are using a laundry card

See your property manager for the transfer form & instructions.



Use the CSC GO app for the ultimate experience

The app will accept all major credit cards, debit, Apple and Google Pay payment options and deliver a host of features. This new technology delivers safer and smarter laundry room experiences including telling you when rooms are less crowded, machines are available and laundry cycles are complete.



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