Integration How-To Guide

CSC ServiceWorks is here to help Property Managers with resident onboarding and communications. The simplest and easiest way to take advantage of everything CSC has to offer is by integrating our service into your Real Page Property Management System.

Not only is the set up simple & secure – but it can also help you increase revenue & resident satisfaction with your community laundry amenities.

Once you enable integration – CSC gets to work on your behalf. We share helpful onboarding & ongoing information directly with your residents. They'll receive emails letting them know about our $5 FREE Laundry offer for downloading the app and registering their account, as well as our online welcome sessions to introduce them to the features & benefits of the technology.

Here's How to Integrate:

To subscribe your properties to **CSC ServiceWorks**, please navigate to Resources > Integration Marketplace > Marketplace.

1. Find **CSC ServiceWorks** in the list of AppPartners by searching by name or by category of Resident Services

2. Click on **CSC ServiceWorks** logo > Subscribe Now

3. **Enable** the properties you wish to subscribe

4. Click **Save**

Your saved Subscription request will then be submitted to the **CSC ServiceWorks** team for approval.

For Reference:

Below are a few key notes for your reference. In addition, there is a quick, easy to follow course within the RealPage Product Learning Portal you may access below.

- **EX19_5001 Integration Marketplace**
    - Learn how to subscribe to AppPartners in the Integration Marketplace
    - Duration: 5 minutes
    - Click here to log into the Product Learning Portal

A user can only manage subscriptions from the **Integration Marketplace**.

The user submitting the subscription requests must have the Integration Marketplace product access and **'Integration Manager'** role. Both permissions are located under the Core center. If you do not have this permission, please contact your RealPage Administrator at your company.

For additional assistance on permissions, please submit a support ticket in the Client Portal, https://realpage.secure.force.com/cportal *, choose RealPage Exchange in the product dropdown.*

Your subscription request will remain in **Pending** status until **CSC ServiceWorks** approves the subscription. You can view the status of your subscriptions at any time by clicking on the number hyperlink under the Selected Properties.