

## **ATTENTION RESIDENTS**

## We're upgrading the technology that supports our laundry operation

One of the primary reasons we are doing this is to address existing laundry cards and apps that may employ 3G cellular technology that is rapidly becoming obsolete.

We will be upgrading to our CSC GO platform, which includes a state-of-the-art app recommended for the best possible laundry experience. The app will accept all major credit cards, debit, Apple and Google Pay payment options and deliver a host of features.

This new technology delivers safer and smarter laundry room experiences including telling you when rooms are less crowded, machines are available and laundry cycles are complete.

## What you need to do and know now:



You'll get a \$5 FREE Laundry
Credit with the CSC GO app
when you set up a free laundry
account. Scan the QR code below
- or visit the Apple or Google Play
stores to download the app.



Once the room is complete, you can join an online welcome session to learn about CSC GO. To register for a session, visit <a href="https://www.cscsw.com/welcome/">www.cscsw.com/welcome/</a> and click on the date you would like to attend.

## The upgrade will occur on or after:

The laundry room be be unavailable on the day we upgrade and we appreciate your patience.

If you don't want to download an app, other options like pay-by-text will be available.

We encourage residents to use up the value on their existing laundry cards & apps.



